

NAMPI 2019 MFCU & PI

CROSS TRAINING AND COLLABORATION

1

- Donna Galloway, Arkansas Medicaid Fraud Control Unit
- Elizabeth Smith, Arkansas Department of Inspector General
- Larissa Payne, Washington Medicaid Fraud Control Division
- Lisa DeLaVergne, Washington Health Care Authority


2

DHS – administers Medicaid Program through DMS, OLTC, APS

OMIG – assumes primary Program integrity functions

MFCU – independent review and prosecution of fraudulent provider payment and approval process & resident abuse, neglect and exploitation

ARKANSAS FRAUD TEAM



This Photo by Unknown Author is licensed under CC BY-SA


3

HCA Program Integrity– administers Medicaid Program integrity functions

DSHS – administers residential And in home care programs

MFCU – independent review, civil and criminal Medicaid provider fraud & abuse, neglect and exploitation in residential facilities

WASHINGTON FRAUD TEAM



4

COLLABORATE

When someone yells "STOP", I never know if its in the name of love, it's Hammertime, or I should collaborate and listen...



someecards
user card

5

ARKANSAS OMIG/MFCU TEAM

- Same building but different floors
- Meetings are easily managed
- Regular communication
- Referrals and notices are hand delivered
- Data requests/audits are explained in person
- Team effort
- Civil settlement procedure

6

Washington PI/MFCD team

- Joint trainings
- Work with MCOs
- Deconflict data mining
 - Share results

7

MOUs



8

MFCU PERFORMANCE STANDARD Agreement with Medicaid Agency

- Arkansas agreement between DHS, OMIG and MFCU
- Washington between MFCD and HCA
- Incorporates Federal Performance Standards
- Applicable statutes/regulations
- Reviewed every 5 years

9

PARTY DUTIES/RESPONSIBILITIES

- MFCU remits Medicaid restitution to DHS
- DHS distributes restitution/civil penalties per laws/orders/agreements
- MFCU informs DHS and OMIG of program abuse
- MFCU makes program integrity recommendations to DHS and OMIG (PS 9)
- Quarterly meetings
- Cross-training discussions
- PS 10 referral process: DHS fraud complaint to OMIG to MFCU

10

PARTY DUTIES/RESPONSIBILITIES

- MFCD oversees disbursement to 19A Medicaid Fraud Penalty Account
- MFCD informs HCA PI of program abuse
- MFCD makes program integrity recommendations to HCA
- Quarterly meetings
- Cross-training discussions
- HCA PI refers potential fraud to MFCD

11

MOU NOTICES

- Notice of admin action to MFCU
- MFCU may suggest delay in admin action
- MFCU written notification of referral action
- Copy of any proposed global settlement agreement from MFCU to DHS
- Federal or state law enforcement inquiries and/or requests
- Felony conviction info

12

MOU SUSPENSIONS/ADVERSE ACTIONS

- Credible allegation of fraud: OMIG or DHS may suspend Medicaid payments unless good cause (law enforcement exception).
- If MFCU accepts fraud referral, payment suspensions continue until enforcement complete.
- MFCU fraud referrals are reviewed with OMIG every 90 days.

13

DATA ACCESS

- All records kept by OMIG, DHS (HCA) or its contractors: Medicaid records or information, non-Medicaid information, Medicaid provider information such as computerized data, etc.
- Free
- Rulemaking notices
- Data mining with OIG approval
- Neglect, abuse or exploitation reports

14

TRAININGS & OUTREACH



TEAMWORK

Together Each Achieves More

FreePosterMaker.com

15

ARKANSAS CROSS-TRAINING

- Performance standard 12 requirement
- Training on DHS/OMIG/MFCU programs and specific functions
- Statute/rules training
- Coordination on legislation during all phases
- PI and MFCU training identifying fraud schemes
- Case specific training
- Adult protection service training

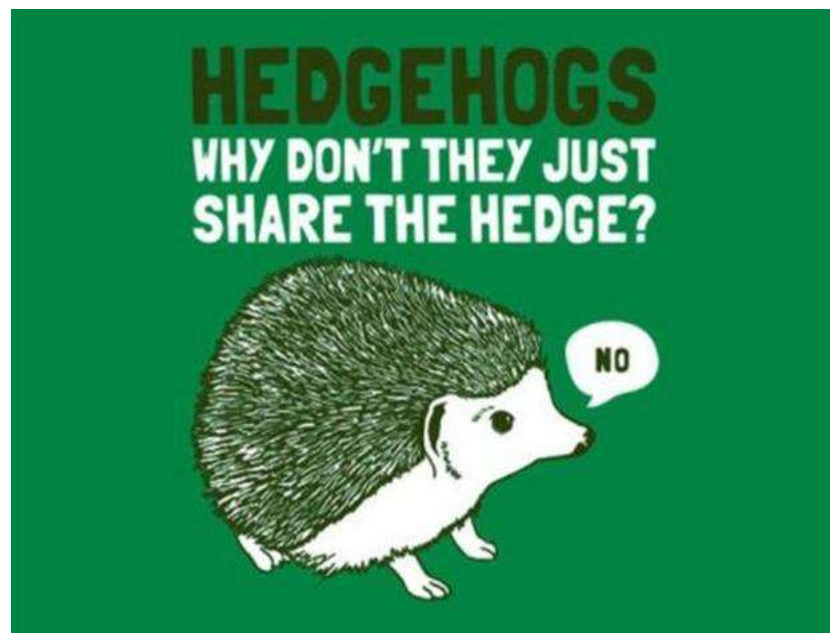
16

WASHINGTON CROSS-TRAINING

- Performance standard 12 requirement
- Training on HCA/MFCD/MCO SIU programs and specific functions
- Done at quarterly meetings
- Coordination on legislation during all phases
- PI and MFCU training identifying fraud schemes
- Case specific training
- Adult protection service training- with DSHS staff

17

QUESTIONS?



18