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The slide features the NAMPI 2019 logo in the top left corner. The main title "EVV-EARLY LESSONS LEARNED" is centered in bold black text. Below it, the word "Panelists:" is centered. Three panelist names are listed in italics: Anne Harvey, Kristy Wathen, and Kelly Bennett. A moderator name, Bernadette Parks, is listed at the bottom in bold black text with "Mississippi MPI" in italics. A small skyline illustration is in the bottom right corner. The slide is decorated with blue and orange swooshes.

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NAMPI 2019  **EVV- EARLY LESSONS LEARNED**

- *Three state experiences*
- *Current status of EVV*
- *Lessons learned*

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NAMPI 2019  **Nebraska's Process**

2017 - DHHS established ten guiding principles for the design & implementation; Department included a fiscal agent element for claims adjudication & to deal with the Fair Labor Services Act; Started use case development.

2018 - Learn about EVV and alternatives; Educate stakeholders & gather opinions; Project limited to EVV.

2019 - Draft RFP& wait for feedback; Certification & reviews by IV&V.



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Nebraska's Status

Vendors should go to the Nebraska Administrative Services website for RFP information.

<http://das.nebraska.gov/materiel/purchasing.html>

Services Bids

RFP # 6113 Z1



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Florida's Process

2009 - Legislative mandate (2009) for home health (HH) in high-risk areas.

2010 - Launched.

2012 - Expanded; Re-procurement processes (state requirements).

2017 - HH.

2018-19 - Considering other service types (e.g., BA).



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Florida's Status

- *Current home health EVV underway*
- *Expansion to other provider types on hold*



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Ohio's Process

2014 - Ohio sent out an RFI (Request for Information); Three responses received; Discussions began about how Ohio should implement EVV.

2015 - RFP was drafted.

2016 - RFP was released and three official bids were received; After a scoring process, Sandata was awarded the contract 08/2016; Design work started with Sandata and stakeholders 09/2016.

2017 - Began working with IV&V for CMS certification.

2018 - Phase 1 go live 01/08/2019.



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Ohio's Status

- *Ohio went live with the first Phase of EVV 01/08/2018*
 - Included approx. 2500 providers and 25,000 individuals.*
- *Ohio received CMS certification*
 - Experimental approach*
- *Ohio went live with the second Phase of EVV 05/06/2019 (System live)*
 - Included approx. 8,000 new providers and 100,000 new individuals.*
- *Ohio is currently planning for the third Phase of EVV late 2020*
 - Consumer directed and home health therapies will be included*



Lessons Learned in Nebraska

- *Resources*
 - There are rarely enough*
 - Hiring a project manager to focus on the topic was a good idea*
 - So many projects going on at once*
- *People don't like new things*
 - Differences across programs*
 - Changes in directors*





Lessons Learned in Nebraska Continued

- *Communication & education of those impacted helps identify issues.*
- *Big ideas are fun to talk about, but a challenge to implement*
 - Recommend building upon previous work.
- *It is difficult to keep focused when multiple changes in play*
 - MLTSS, DMA, eligibility criteria, Medicaid expansion.
- *Everything takes longer than you would expect*



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Lessons Learned in Ohio

- *Develop a Resource Matrix*
 - We had many workstreams to plan for
- *Engagement*
 - Start talking to your stakeholders early and often
 - Invite impacted entities to join in planning
- *Communication*
 - Explore different ways to get the word out
 - There's never too much communication when it comes to EVV



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Lessons Learned in Ohio Continued

- *Expect the Unexpected*
 - Nothing is perfect. It's always good to have a plan B*
- *Keep Current on Competing Initiatives*
- *Give yourself time to test the system well*
- *Prepare for providers to wait until the last minute*



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Lessons Learned in Florida

- *Considerations regarding enforcement*
- *Program Integrity inclusion (data, reports) early*
- *Broad assessment of authority*
- *Clear definition of roles*



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